

Dear Educational Support Staff,

The issues brought forth by the pandemic continue to bring hardship and frustration to our families and children. Housing stability, job security, health issues, daily food, are among the many issues that our families are facing. It is more important than ever to keep in touch with clients and make them aware of support services available to assist them. With that in mind, we are providing each of you with an up-to-date list of services and agencies available to help in Lake County. Please keep this as a reference to guide you in assisting students and families.

Please be aware that Mothers Trust Foundation has continued to operate throughout the pandemic and is available to assist with emergency needs of families in crisis. Over \$330,000 in grants have been provided during the last school year affecting over 3,000 children and families.

The pandemic has not allowed us to conduct our annual "Networking in Lake County" this past fall. But we are planning to move forward and have scheduled Tuesday, January 11, 2022 as our target for this year's event. We will make use of the Grayslake branch of the State Bank of the Lakes. Agencies throughout Lake County will be invited to meet with school support staff and discuss their services and programs. Ashley Cullen-Williams a Student Support Specialist with the TRIO Educational Talent Search Scholars Program at College of Lake County will be present as a keynote speaker. Further details will be sent to you, but please mark the date and plan to attend.

Sincerely,

Dr. Michael Karner, Superintendent of Schools, Lake County Regional Office of Education

Paula Turelli, Executive Director, Mothers Trust Foundation

Gayle Nelson, Executive Director, Alliance for Human Services

RESOURCE AGENCY LIST 2021-2022

<b>Agency</b>	<b>Description</b>	<b>Contact</b>	<b>Email</b>
<p>A Safe Place                      24-hour help line: 847-249-4450                      or 800-600-SAFE (7233)                      www.asafeplaceforhelp.org</p>	<p>A Safe Place provides safe housing and supportive counseling options to survivors of domestic violence at no charge. Additional services include abuser intervention groups and education programs for professionals, students and the community-at-large.</p>	<p>ROCIO GARCIA/SHERIDAN SHUMSKY/NANCY DUNSEY/ROSIE DIAZ</p>	<p>rgarcia@asafeplaceforhelp.org                      sshumsky@asafeplaceforhelp.org                      ndunsey@asafeplaceforhelp.org                      rdiaz@asafeplaceforhelp.org</p>

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<p>Allendale Association          600 W. Grand Ave. P.O. Box 1088          Lake Villa, Illinois 60046          Phone: 847-356-3334          www.allendale4kids.org</p>	<p>Allendale's goal is to help children overcome hardships and benefit from a living environment that addresses problems, while focusing on strengths and the development of strong, healthy relationships. Their programs serve both male and female children and adolescents ranging in age from 7-21 who are experiencing a wide variety of problems. The more common areas addressed are emotional/behavioral disability, oppositional defiant disorder, attention deficit hyperactivity disorder, depression, post-traumatic stress disorder, anxiety disorders, bipolar disorders, pervasive developmental disorders, schizophrenia and other psychotic disorders. While each child's course of treatment is individualized, the following treatment components are available to all in placement, as determined by multidisciplinary treatment planning:          Psychological Testing and Assessment          Psychiatric Services and Consultation          Individual Psychotherapy          Family Therapy          Process Oriented Psychotherapy          Groups          Psycho educational          Group Counseling          Therapeutic Milieu Based Treatment          Diagnostic Educational Assessment          Individualized Education Planning          On Campus special Education or Local Public School Attendance          Therapeutic Recreation and Experiential Outdoor Education          Vocational Assessment and Training (14 years and older)</p>	<p>JENNIFER STIESMA/PATRICIA TAGLIONE</p>	<p>jstiemsma@allendale4kids.org          ptaglione@allendale4kids.org</p>
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	Substance Abuse Assessment and Education		
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<b>Agency</b>	<b>Description</b>	<b>Contact</b>	<b>Email</b>
Alliance for Human Services	A powerful coalition providing resources to strengthen and advocating for the Lake County social service sector.	Gayle Nelson	INFO@ALLIANCEFORHS.ORG
Arden Shore 329 North Genesee Street Waukegan, Illinois 60085  Phone: (847) 623-1730 Fax: (847) 623-1733	Our communities future—our social and economic vitality—depends upon all children having the opportunity to grow up into healthy adults, cognitively, socially, and emotionally. Arden Shore is dedicated to rebuilding children’s lives in a caring community.	Monica Badiano	MBADIANO@ARDENSHORE.COM
Attendance & Truancy Division (ATD) Lake County Regional Office of Education 500 W. Winchester Road, Suite 202 Libertyville, IL 60048 224-504-2370	The Attendance & Truancy Division is Lake County's truancy and dropout prevention program, which is funded by the Illinois State Board of Education (ISBE) since 1985 and administered by the Lake County Regional Office of Education. The division is an intervention tool that is available to all schools in Lake County. Intervention occurs when schools refer students for poor attendance/truancy. Counselors complete an assessment of all students referred and, with the school's input, develop an individualized plan. The staff acts as referral agents and ongoing liaisons between the schools and community resources.	Molly Ryan	mryan@lake.k12.il.us

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<p>12 Oaks Foundation 960 Harris Road, Suite 2B Grayslake, IL 60030 847-231-0992 www.12oaksfoundation.org</p>	<p>Provides grants for children ages 8-18 to help defray costs related to sports and extra-curricular activities while the family is dealing with the financial hardships of cancer treatment.</p>	<p>ELIZABETH MARTIN</p>	<p>12OAKSFOUNDATION.ORG (Email does not exist)</p>
<p>BEACON PLACE 603 S. McAlister Ave. Waukegan, Illinois 60085 847-497-5787</p>	<p>Beacon Place is a neighborhood community center in Waukegan, IL with programs for children and families that focus on academic growth, improved health, and building the skills that allow individuals and families to see their own path to a brighter tomorrow.</p>	<p>Joshua Fulcher &amp; Darci Green</p>	<p>j.fulcher@beacon-place.org &amp; d.green@beacon-place.org</p>
<p>Beyond Sports 1350 OLD SKOKIE RD, #201 HIGHLAND PARK, IL 60035 847-748-8190 www.beyondsports.org</p>	<p>Beyond Sports Foundation prepares student-athletes to succeed in life. We work with student-athletes from under resourced families in underserved communities that will need financial assistance in order to attend college.</p>	<p>Alec Brown</p>	<p>info@beyondsports.org</p>
<p>Big Brothers Big Sisters of McHenry County 630 N IL Route 31, Crystal Lake, IL 60012 815-385-3855 - phone 815-385-3852 - fax www.bbbsmchenry.org/</p>	<p>Our Mission is to create and support one-to-one mentoring relationships that ignite the power and promise of youth. Our Vision is that all youth achieve their full potential.</p>		<p>info@bbbsmchenry.org</p>

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<p>Big Brothers Big Sisters of Metropolitan Chicago 560 W Lake St 5th Floor 60611 Phone: 312566-8775 www.bbschgo.org</p>	<p>Big Brothers Big Sisters of Metropolitan Chicago provides high quality 1:1 mentoring services to children and their families across Cook, DuPage, Lake County, IL and Northwest Indiana. We believe every child deserves a chance to see their potential realized. By matching adult mentors, one-to-one, with children in our communities, we defend that potential and help change lives and futures. We are the only 1:1 mentoring program proven by independent studies to help improve the odds that students will be socioemotionally competent, avoid risky behaviors, perform better in school and reach their full potential.</p>	<p>LINDA LAMB</p>	<p>lamb@bbbschgo.org</p>
<p>Blue Cross and Blue Shield of Illinois 300 East Randolph, 251 Floor H Chicago, IL 60601-5099 312-653-5316 www.bcbsil.com</p>	<p>A summary of services provided to the Blue Cross Medicaid community include: Care coordination Preventative health information Health literacy support Behavioral health support Access to long-term support services to maintain household stability</p>	<p>COLLEEN MILLER</p>	<p>colleen_miller@bcbsil.com</p>

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<p>Bradley Counseling Center Locations 420 West Grand Ave. 5465 West Grand Ave. P.O. Box 1088 Suite 101 Lake Villa, IL 60046-1088 Gurnee, IL 60031-4913 847-356-3322 847-244-7177 www.allendale4kids.org</p>	<p>The Bradley Counseling Center is an outpatient counseling center servicing the surrounding community as well as providing satellite services in Gurnee, IL. Individual, group, family, and couples therapy are provided, in addition to specialized services such as anger management groups, parent education programs, and CounterResponse sM Training for couples. Consultation and education are available to community and public school organizations to promote prevention and early identification of emotional or behavioral disturbances affecting children and their families.</p>	<p>SAME AS ALLENDALE</p>	
<p>Brady and Ford Orthodontics 585 Lincoln Ave Winnetka, IL 60093 847-446-2245</p>	<p>Smile for a Lifetime</p>	<p>Dr. Pat Brady 847-652-9011</p>	
<p>Camelot Care Centers 34121 North Route 45; Suite 207 Grayslake, IL 60030 Business: (847) 993-9894 Fax: (847) 543-4534</p>	<p>Camelot Care Centers strives to serve youth in foster care in hopes of reunification back to family or to find them their “forever homes” through guardianship or facilitating adoption. Our comprehensive service line includes case management, foster parent support and training, in home counseling, therapeutic mentoring and access to tele psychiatry to help create healthy environments of care.</p>	<p>Kirsten Ahlberg</p>	<p>kirsten.ahlberg@pathways.com</p>

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<p>CASA Lake County - Court Appointed Special Advocates for Children Administration Office Court House Office 700 Forest Edge Drive 24646 N. Milwaukee Ave. Vernon Hills, IL 60061 847-383-6260 847-377-7975 www.casalakecounty.com</p>	<p>Mission: CASA Lake County is a nonprofit membership organization that advocates for the best interests of abused and neglected children within the juvenile court system. Based on the belief that every child is entitled to a safe and permanent home, thoroughly trained CASA volunteers work in collaboration with key agencies, legal counsel and community resources to serve as the child's advocate and represent the child's best interest in juvenile court.</p>	<p>LIZ FALES    MONICA DOXIE</p>	<p>lpeterson@casalakecounty.com lfales@casalakecounty.com</p>
<p>Catholic Charities 671 S. Lewis, Waukegan, IL 60085 847-782-4000 or 116 Lincoln, Round Lake, IL 60073 847-546-5733 www.catholiccharities.net</p>	<p>Catholic Charities offers services to help children and families, strengthen communities, strengthen individuals and families, provide housing services, and provide help for seniors. Services include: Child Youth &amp; Family Services Community Development &amp; Outreach Family &amp; Parish Support Services Housing Services Senior Services Servicios en Espanol</p>	<p>XOCHITL VILLARREAL, PATRICIA FULLER, DAISY GONZALEZ, Carla R. Gutierrez</p>	<p>XVILLARREAL@CATHOLICCHARITIES.NET PFULLER@CATHOLICCHARITIES.NET dagonzalez@catholiccharities.net, cgutierrez@catholiccharities.net</p>

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<p>Center for Enriched Living 280 Saunders Rd. Riverwoods, IL 60015 847-948-7001 www.centerforenrichedliving.org</p>	<p>Mission: The Center for Enriched Living exists so that people with developmental disabilities can be fully included in the community, achieve personal success, and enjoy a good quality of life. CEL offers a wide variety of social, recreational and educational enrichment programs, available seven days a week for people of all abilities from teens to seniors. Programs cover a broad spectrum of interests and budgets to fit each individual's needs</p>	<p>Harriet Levy, MARY E</p>	<p>Harriet@CenterforEnrichedLiving.org MARYE@CENTERFORENRICHEDLIVING.ORG</p>
<p>Kids Above All 2424 Washington St STE 210 Waukegan, IL KIDSAboveALL.ORG 773-5171909</p>	<p>Early Childhood, Foster, Group Homes, Counseling Services</p>	<p>Rosanna Gomez</p>	<p>rgomez@kidsaboveall.org</p>
<p>College of Lake County Workforce &amp; Professional Development Institute University Center of Lake County 1200 University Center Drive, Suite 302 Grayslake, IL 60030 847-543-2994 www.clcillinois.edu/wpdi</p>	<p>The College of Lake County Professional Development Department helps people start new vocations through short-term training and education programs in fields such as real estate, health care, truck driving and protective services. We also help individuals advance their existing skillset through professional development courses in subjects like human resources, project management, computer software applications, as well as continuing education for licensure renewal. Finally, we offer a Personal Success Program for students with mild cognitive disabilities which focuses on short-term vocational training.</p>	<p>BRITTNEY CARRILLO</p>	<p>BCARRILLO2@CLCILLINOIS.EDU</p>

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<p>College of Lake County Community Programming Group College of Lake County 19351 W. Washington Street Grayslake, IL 60030 847-543-2615</p>	<p>The College of Lake County's Community Programming Group, Personal Enrichment Department provides year-round classes and experiences for youth, families and adults of all ages. Youth classes include ACT prep, academic skills development, Makerspace and STEM and STEAM topics as well as math and verbal classes for gifted seventh and eighth graders. Scholarships are available for youth classes. Adult classes include</p>		
<p>Community Action Partnership of Lake County Administration Location: 2424 Washington St., Waukegan, IL 60079 847-249-4330 www.caplakecounty.org</p>	<p>Community Action Partnership of Lake County is one of 1,100 agencies across the United States established under the Economic Opportunity Act of 1964 to fight America's War on Poverty. As part of a national network, the agencies work to strengthen, promote and represent the voice of the more than 34.5 million people who are living in poverty. CAP provides a wide range of services such as Head Start, Youth and Family Services, Child Care Programs, Affordable Housing, Energy Assistance, Small Business Development, Retired Senior &amp; Volunteer Program.</p>	<p>RUBY JOHNSON</p>	<p>RUBY.JOHNSON@CAPLAKECOUNTY.ORG</p>

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<p>Community Youth Network (CYN) 18640 W Belvidere Rd. Grayslake, IL 60030 847-548- 6000 www.cyngrayslake.org/</p>	<p>Mission: <i>"To preserve and strengthen families while protecting children from abusive or high risk situations."</i> Community Youth Network, Inc. (CYN Counseling Center) is a private not-for-profit corporation centrally located in Lake County (Grayslake, IL). CYN Counseling Center provides general counseling services and specialized services in the areas of: Counseling and psychotherapy Comprehensive youth services Sexual, physical and emotional abuse Abuse and neglect services Child sexual abuse prevention Family preservation Delinquency prevention Addiction services In-school programs Group counseling (adults and teens)</p>	<p>GAIL WEIL</p>	<p>gailw@cyngrayslake.org</p>
<p>Consumer Credit Counseling of Northern Illinois 310 Illinois Rte 59 Ingleside, IL 60041 815-338-5757 www.illinoiscccs.org/ https://www.instagram.com/cccsillinois/ https://www.facebook.com/</p>	<p>Mission: The mission of Consumer Credit Counseling Service of Northern Illinois, Inc. is to improve the quality of life in our community by promoting financial responsibility through counseling, education and debt management services. CCCS serves all clients regardless of race, color, religion, national origin, sex, age, family status or physical or mental disability.</p>	<p>ED BECKSTROM</p>	<p>EBECKSTROM@ILLINOISCCCS.ORG</p>

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<p>Consumer Credit Counseling Service of McHenry County (CCCS) 13707 W. Jackson St, #B, Woodstock, IL 60098 815-338-5757 <a href="https://www.illinoiscccs.org/">https://www.illinoiscccs.org/</a> <a href="https://www.instagram.com/cccsillinois/">https://www.instagram.com/cccsillinois/</a> <a href="https://www.facebook.com/CCCSIllinois">https://www.facebook.com/CCCSIllinois</a></p>	<p>Mission: The mission of Consumer Credit Counseling Service of McHenry County, Inc. is to improve the quality of life in our community by promoting financial responsibility through counseling, education and debt management services. CCCS serves all clients regardless of race, color, religion, national origin, sex, age, family status or physical or mental disability.</p>		
<p>COOL Ministries Central Offices and Family Housing Program 800 W. Glen Flora Waukegan IL 60085 847-662-1340 <a href="http://www.coolministries.org">www.coolministries.org</a></p>	<p>The mission of COOL Ministries is to give comprehensive assistance to families in need, by reducing hunger and homelessness while encouraging personal growth and self-sufficiency. COOL operates two food pantries, one in Waukegan and one in Ingleside. Pantry East Waukegan: Pantry West Ingleside: 800 W. . Glen Flora 25519 W. Highway 134 Waukegan IL 60085 Ingleside, IL 60041 847-662-1230 847-270-0411</p>	<p>Mindy Lindholm</p>	<p><a href="mailto:mlindholm@coolministries.org">mlindholm@coolministries.org</a></p>

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<p>DCFS Child Abuse Hotline: 800-252-2873. www.state.il.us/dcfs</p>	<p>DCFS has the primary responsibility of protecting children through the investigation of suspected abuse or neglect by parents and other caregivers in a position of trust or authority over the child. DCFS receives, investigates and acts upon a report of child abuse or neglect every five minutes, child sex abuse every two hours, and the death of a child by abuse or neglect every day and a half. Tens of thousands of children are safer thanks to those who call our Child Abuse Hotline at 1-800252-2873 each year. Unfortunately, up to 80 percent of abuse and neglect goes unreported, and one in five Illinois children is abused before the age of 18.</p>	<p>GEORGE VENNALASSERIL KRISTINA ENGEL</p>	<p>George.Vennalasseril@ILLINOIS.GOV KRISTINA.ENGEL@ILLINOIS.GOV</p>
<p>DHS (Illinois Department of Human Services) Administrative Offices 401 South Clinton Street Chicago, IL 60607 800-843-6154 DHS Help Line 800-843-6154 TTY: 866234-5553</p>	<p>Provides many services to help people in Illinois have better lives, including information and referrals to services provided by other agencies and community partners. Services include medical, snap and cash benefits for eligible customers. Referrals for alcohol and substance abuse, domestic violence, mental health, child care, LIHEAP and food pantries. For help with Developmental Disability Services: Community Alternatives Unlimited (CAU)</p>	<p>SUZANNE STIDHAM</p>	<p>dhs.communications@illinois.gov</p>

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<p>DRS (Illinois Department of Rehabilitation Services)              800-843-6154 TTY: 800-447-6404  <a href="http://www.dhs.state.il.us">www.dhs.state.il.us</a>              Use the online Rehabilitation Services Web Referral to refer yourself or someone else for services.              DRS staff provide services to people with disabilities in 48 local offices located in communities throughout the state. Use the DHS Office Locator to find the nearest Rehabilitation Services office. For general questions about DRS, email <a href="mailto:DHS.DRS@illinois.gov">DHS.DRS@illinois.gov</a>.</p>	<p>Mission: DHS's Division of Rehabilitation Services is the state's lead agency serving individuals with disabilities. DRS works in partnership with people with disabilities and their families to assist them in making informed choices to achieve full community participation through employment, education, and independent living opportunities.              DRS includes:              Client Assistance Program              Services for Persons who are Deaf or Hard of Hearing              Services for Persons with Disabilities who are Hispanic/Latina              Independent Living Educational Services Administrative Support services</p>	<p>SUZANNE STIDHAM</p>	<p><a href="mailto:dhs.communications@illinois.gov">dhs.communications@illinois.gov</a></p>
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<p>Erie HealthReach Waukegan Health Center 2323 Grand Ave. Waukegan, IL 60085 847-666-3494 www.riefamilyhealth.org</p>	<p>Erie Family Health Center offers a full range of primary care service, from school checkups and vaccinations to diabetes management. Some of our health centers also offer specialized services such as case management, family planning, cervical cancer screenings, HIV/AIDS care and even dental care. Patient services include: Adult and Senior Health Services Behavioral Health/Counseling Case Management Children's Health Services Colorectal Care Dental Care Health and Wellness Programs HIV/AIDS Care Prenatal Health Services Teen Health Services Women's Health Services</p>	<p>Karina Alvarez Espinoza, Annet Miranda</p>	<p>kalvarezespinoza@riefamilyhealth.org amiranda@riefamilyhealth.org</p>
<p>Family First Center of Lake County 202 S. Genesee Street Waukegan, IL 60085 847-244-4374 www.FamilyFirstCenter.org</p>	<p>Family First Center of Lake County provides four programs designed to empower and enrich the lives of families. The programs are: Human Services - includes counseling focused on strengthening relationships, restoring hope and important life skills as well as a resource and referral service for emergency based needs.</p>	<p>RACHEL</p>	<p>rachel@familyfirstcenter.org</p>

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<p>Family Service of Lake County 777 Central Avenue, Suite 17 Highland Park, IL 60035 847-432-4981 www.famservice.org</p>	<p>We're one of the original providers of Social Services in the area. We strengthen families through Counseling, Latino &amp; Youth Services, Senior Support Services, and our Caregiver Resource Center. We help individuals succeed in school, at work, in relationships and within our community. Areas of Service include: Individual Therapy, Youth &amp; Adolescent Therapy, Couples &amp; Family Therapy, Senior &amp; Caregiver Counseling, and our Caregiver Support Group. We are flexible and committed to meeting the changing needs of our community.</p>	<p>PRIMARY: KEVIN MURPHY, SECONDARY: NANCY SAWLEKNOBLOCH</p>	<p>KMURPHY@FAMSERVICE.ORG, NKNOBLOCH@FAMSERVICE.ORG</p>
<p>GLASA 27864 Irma Lee Circle, #101 Lake Forest, IL 60045 847-283-0908 www.glasa.org</p>	<p>Great Lakes Adaptive Sports Association (GLASA) strives to 'Let No One Sit on the Sidelines' and operates under a mission to promote and support the optimal development and well-being of youth, adults and military veterans who have a physical or visual disability through the provision of inclusive recreation, fitness and competitive sports activities. GLASA offers opportunities for empowerment through education, leadership and training in collaboration with community-based organizations.</p>	<p>SHANNON HELLEN CINDY HOUSNER</p>	<p>CHOUSNER@GLASA.ORG</p>

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<p>Informed Choices 888 E. Belvidere Rd., #124 Grayslake, IL 60030 847-231-4651 Crystal Lake: 815-455-0965 www.informedchoices.org</p>	<p>No matter your situation, our caring team is here to help you! We invite you to contact one of our free women's centers to discuss your situation, ask questions, or to schedule an appointment. Medical services are provided free of charge by licensed medical personnel. All services are free and confidential.</p>	<p>CHERYL HANSEN</p>	
<p>JIC Community Development Corporation Physical Address: 202 South Genesee Street Waukegan IL, 60085 Mailing Address: 1146 S. Waukegan Rd. #245 Waukegan IL, 60085 Phone: 224-656-5067 Website: www.JICCORP.org</p>	<p>JIC Community Development Corporation (JIC CDC), is an outreach organization focused on changing the lives of the people in our community. Our mission is to educate, empower, and enrich individuals through outreach programs and community development projects, as well as by partnering with other organizations that are focused on education and community development.</p>	<p>Tiffany Peppers</p>	<p>Tiffany.Peppers@JICCORP.org</p>
<p>Josselyn Center 415 Washington St. Waukegan IL Suite 200 60085 847-441-5600</p>	<p>Josselyn is a nonprofit community mental health provider offering a full range of therapeutic care, including therapy, psychiatry, case management, art therapy, and employment support.</p>	<p>NINA BECKER</p>	<p>NBECKER@JOSSELYN.ORG</p>
<p>Juvenile Courts, Administration, Probation and Detention Facility 847-377-7800 Juvenile Probation/Detention Services 847-377-7825 (24-hours) www.19thcircuitcourt.state.il.us/1209/Juvenile-Detention</p>		<p>Crystal Overton</p>	<p>coverton2@lakecountyil.gov</p>

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Juvenile Probation Robert W. Depke Juvenile Justice Complex and Minard E. Hulse Juvenile Detention Center 24647 North Milwaukee Avenue Vernon Hills, Illinois 60061		CHERYL GILLERAN	Cgilleran@lakecountyil.gov
KIDS HOPE UNITED/One Hope United 215 N Milwaukee Ave. Lake Villa, IL 60046 847-245-6505 Other Locations 1790 Nations Dr., #116, Gurnee, IL 60031 - 847-245-6544 2115 S. Ernie Krueger Cir., Waukegan, IL 60087 - 847-245-6800 www.onehopeunited.org	One Hope United increases opportunities for children and families by providing quality solutions that enhance lives, communities and futures. For Every Child and Family, Life Without Limits.	KERI BECHELLI, MARILEE LAMATTINA	KBECHELLI@ONEHOPEUNITED.ORG MLAMATTINA@ONEHOPEUNITED.ORG
KINDRED LIFE MINISTRIES Lake County: 1319 Hunt Club Road Gurnee, IL Cook County: 300 Schoenbeck Road Wheeling, IL 847-250-7503	Kindred Life Ministries is a Christian, not-for-profit ministry that provides life changing resources and support for teen parents. Through 1:1 mentorship, life skills training and counseling, we help teen parents complete high school, move on to college or a career and thrive in their new role as a parent.	Eliza LaBelle/Beth Taylor	Eliza@kindredlife.org Beth@kindredlife.org

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<p>Lake County Center for Independent Living                  Lake County Office:                  McHenry County Office:                  377 N Seymour Ave.                  5400 W. Elm St., Suite 106                  Mundelein, IL 60060                  McHenry, IL 60050                  847-949-4440                  855-246-8531                  www.lccil.org/</p>	<p>Mission: To empower people with disabilities to lead self-directed lives as valued members of the community. This is accomplished utilizing four core services: Information &amp; Referral, Peer Mentoring, Independent Living Skills Training, and Employment Programs.                  Advocacy is integral to the inclusion of people with disabilities in society. We believe the public should learn about disabilities and the abilities of those who have them in order to promote acceptance. LCCIL also advocates for equal access and change in the community that promotes independent living. LCCIL offers transition services to adults who want to live independently in their homes in the community and youth who seek a fully productive, independent life as they transition into adulthood.                  Programs include Community Reintegration Program and Youth Leadership.</p>	<p>JENNY FARLEY</p>	<p>info@lccil.org</p>
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<p>Lake County Children's Advocacy Center                  Lake County States Attorney's Office                  18 N. County Street, 3rd Floor                  Waukegan, IL 60085 847-377-3000  <a href="http://www.lcsao.org/about-us/childrensadvocacy-center">www.lcsao.org/about-us/childrensadvocacy-center</a></p>	<p>The Lake County Children's Advocacy Center is committed to providing a safe environment for child victims of abuse. The goal of The Center is to investigate and help successfully prosecute offenders of child abuse without causing further trauma to the child victim. Furthermore, the Advocacy Center is dedicated to approaching victims of child abuse in a sensitive, respectful manner. Child Victim is defined as anyone from birth to eighteen years of age. The Center will provide services to individuals beyond age eighteen when special circumstances (i.e. developmental disability) require such.</p>	<p>SANDRA BANKSTON PAUL BRAVO/CARRIE FLANIGAN</p>	<p>sbankston@lakecountyil.gov                  PBRAVO2@LAKECOUNTYIL.GOV                  CFlanigan@lakecountyil.gov</p>
<p>Lake County Health Department                  3010 Grand Avenue                  Waukegan, IL 60085                  847-377-8000</p>	<p>Lake County Health Department offers preventive Health Care services-medical, dental, specialty care, disease prevention, immunizations; Behavioral Health -addictions treatment, community outreach, outpatient services, crisis care; Maternal and Child Health- WIC, Women's Health, Child Development, Public Health Nursing; Healthy Living Smoking Cessation, Nutrition, Physical Activity, Obesity Prevention; and Environmental</p>	<p>KAREN WRIGHT OR JENNY ANDERSEN CONTACT??</p>	<p>DRyan@lakecountyil.gov (Danielle)</p>
<p>Lake County Township Group                  847-377-2000                  Access website for a complete listing of townships.  <a href="http://www.lakecountytownships.org">www.lakecountytownships.org</a></p>	<p>LAKE COUNTY TOWNSHIP GROUP</p>		

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<p>Love INC of Lake County PO Box 7796 Gurnee, IL 60031 847-782-8630 www.loveinclakecounty.org</p>	<p>Love In the Name of Christ enables churches in a community to pool their resources and services so that those in need are not turned away.</p>	<p>SHERRAL WILLIAMS</p>	<p>clearinghouse@loveinclakecounty.org</p>
<p>Make A Wish 640 North LaSalle Drive, Suite 280 Chicago, IL 60654 312-602-9474</p>	<p>Since being founded locally in 1985, Make-A-Wish Illinois has granted more than 15,000 wishes and continues its mission to share the power of a wish® with children in all 102 counties across the state.</p>	<p>ASHLEY WHITE</p>	<p>awhite@illinois.wish.org</p>
<p>Mano a Mano Family Resource Center 6 E. Main Street Round Lake Park, IL 60073 English: 847-201-1521 Spanish: 847-201-1522 www.mamfrc.org</p>	<p>Mano a Mano's mission is to empower immigrant families to become full participants in their community.</p>	<p>ASTRID MARTINEZ, CELESTE FLORES, IRMA BARRIENTOS</p>	<p>amartinez@mamfrc.org, cflores@mamfrc.org, ibarrientos@mamfrc.org</p>
<p>Mothers Trust Foundation 400 E. Illinois Road Lake Forest, IL 60045 847-482-9189 Fax: 847-482-9193 www.motherstrustfoundation.org</p>	<p>Mothers Trust Foundation provides immediate assistance during times of crisis to lowincome children living in Lake County, Illinois.</p>	<p>PAULA TURELLI</p>	<p>PTurelli@motherstrustfoundation.org</p>
<p>NAMI Lake County Illinois c/o Living Faith United Methodist Church 414 N McAree Rd Waukegan, IL 60085</p>	<p>NAMI Lake County Illinois is affiliated with NAMI National and NAMI Illinois, giving its members support, education and advocacy at three levels: local, state and national. Our mission is to provide support, education, advocacy, and resources to those who suffer from neurobiological brain disorders – including their families.</p>	<p>PATRICIA FULLER REPRESENTS CATHOLIC CHARITIES ALSO</p>	<p>PFULLER@CATHOLICCHARITIES.NET</p>
<p>Local Interagency Council for Early Intervention (LIC) 3010 Grand Ave Waukegan IL 60085 847-377-8900</p>	<p>Lake County families and community agencies working together to promote and ensure a comprehensive, family-centered system for children ages birth to three with developmental delays.</p>	<p>Kerry Stokes Melissa Carnes</p>	<p>KStokes@lakecountyyil.gov MCarnes@lakecountyyil.gov</p>

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<p>Nicasa Behavioral Health Services Headquarters: 31979 N. Fish Lake Road Round Lake, IL 60073 847-546-6450 www.nicasa.org Office Locations 1113 Greenwood, Waukegan, IL 60087: 847-244-4434 2900 Main St., Buffalo Grove, IL 60089: 847-634-6422 1724 1st St., Highland Park, IL 60035: 847-433-1303 (by appointment only for the TREE program) 1015 27th St., Zion, IL 60099: 847-244-4434 (Walk-in assessments only - contact the Waukegan office) 3016 Grand Ave., Waukegan, IL 60085: 847-662-4124 (Bridge House) 2031 Dugdale Road, North Chicago, IL 60064: 847-7858660 (Family Advocacy Center) 202 S. Genessee St., Waukegan, IL 60085: 847-652-9440 (inside JIC Community Development Corporation - by appointment only for the ARCH program)</p>	<p>Mission: Transforming one life at a time through our behavioral and social health services. Core services include, but are not limited to, substance abuse treatment, mental health and problem gambling counseling, inschool prevention programm, Teen Court youth diversion, parent education and support, family advocacy, 18-25yr old transitional-aged youth program for those with co-occurring substance abuse and mental health challenges, collaboration with PADS Lake County for homeless adults with co-occurring substance abuse and mental health challenges, and an adult, co-ed residential recovery halfway house.</p>	<p>Rebecca Price - Director of Prevention</p>	<p>rprice@nicasa.org</p>
<p>NORTH CHICAGO COMMUNITY PARTNERS 855 N SKOKIE HWY LAKE BLUFF, IL 60044 847-582-1358</p>	<p>NCCP PROVIDES PROGRAMS AND SERVICES TO ALL NORTH CHICAGO'S TRADITIONAL PUBLIC SCHOOLS THRU OUR UNIQUE COMMUNITY SCHOOL MODEL.</p>	<p>JENNIFER GRUMHAUS</p>	<p>jgrumhaus@northchicagocommunitypartners.org</p>

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<p>North Shore Family Services                  420 Lake Cook Rd., Suite 121                  Deerfield, IL 60015 847-668-4295, ext. 701                  www.NorthShoreFamilyServices.com                  -continued on next page                  (North Shore Family Services continued) Locations:                  420 Lake Cook Rd., Suite 121, Deerfield                  2451 N. Lincoln Ave., Suite 206, Chicago                  8833 Gross Point Rd., Suite 307, Skokie</p>	<p>Our child therapists and teen therapists have a gentle, yet goal-oriented approach. While we are experts in our field, we believe that parents are our greatest asset in the treatment process. Parents know their children and teens best, so we rely on you to update your therapist with your concerns and struggles as you begin the therapy process. We also love to hear about your children and teens' successes that have been achieved while working with our expert staff.</p>		<p>intake@northshorefamilyservices.com</p>
<p>North Suburban Legal Aid Clinic                  3500 Western Ave. Suite 2A                  Highland Park, IL 60035                  847-737-4042                  nslegalaid.org</p>	<p>We provide accessible, quality pro-bono legal services in the areas of immigration, domestic violence, and housing to give those in need of access to justice the opportunity to live productive and secure lives.</p>	<p>Alicia De La Cruz</p>	<p>adelacruz@nslegalaid.org</p>

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RESOURCE AGENCY LIST 2021-2022

<p>Northern Illinois Recovery Community Organization (NIRCO) 202 S. Genesee St Waukegan, Illinois 60085 Tel: (847) 662-3205 Email: nircoarco20@gmail.com</p>	<p>NIRCO assists in building capacity, educating communities, and addressing public policy to reduce stigma and discrimination for individuals and families impacted by substance use disorders &amp; mental health. We provide NARCAN training, education, recovery support, recovery management, building recovery capital, stigma reduction, and health &amp; wellness services. We utilize peer based, peer driven services provided by individuals with lived experiences of substance use disorder, mental health, justice involvement, homelessness, and workforce challenges.</p>	<p>Dr. Mary Roberson</p>	<p>nircoarco20@gmail.com</p>
<p>Omni Youth Services Buffalo Grove Office 1111 W. Lake Cook Road Buffalo Grove, IL 60089 Phone: (847) 353-1500 Fax: (847) 465-1964</p>	<p>It's at these trying moments when OMNI Youth Services operates at its best – providing counseling, services and programming needs for children and parents who may have nowhere else to turn. OMNI believes all youth deserve a fighting chance to find their inner brilliance while working through individual circumstances and situations.</p>	<p>Erin Greiss</p>	<p>egreiss@omniyouth.org</p>

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RESOURCE AGENCY LIST 2021-2022

<p>Orchard Village 7660 Gross Point Road Skokie, Illinois 60077 847-967-1800 www.orchardvillage.org</p>	<p>Orchard Village is a fully licensed nonprofit organization that provides supportive services to approximately 300 individuals each year. Advocating a personcentered approach, Orchard Village works with each of its customers to identify personal outcomes to strive toward, ensuring that every individual controls his or her own destiny. Our agency has adult residential homes in Skokie, Glenview, Niles, and Morton Grove. We also serve individuals through Home Based and Respite services. Orchard Village has a vocational program and an Orchard Academy, which is a transitional school serving students 17-22.</p>	<p>KEN KOZIN</p>	<p>WeCare@orchardvillage.org</p>
<p>Orchard Academy Director of Orchard Academy 847-967-1800 ext. 130 www.orchardacademy.org</p>	<p>The curriculum is enhanced with community-based experiences in all areas, including job placement (both supported and competitive), independent living and the building of social skills that will optimize the experience of transitioning into adult living. A small student-to-teacher ratio allows staff to provide the best support possible to each student, based on his or her own goals. Students are also supported with therapeutic resources and behavioral health services that are second to none.</p>	<p>KEN KOZIN/NANCY OTTER</p>	<p>nancy_otter@orchardvillage.org KEN_KOZIN@ORCHARDVILLAGE.ORG</p>

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RESOURCE AGENCY LIST 2021-2022

<p>PADS Day Resource Center 1800 Grand Ave., Waukegan, IL 60085 847-689-4357 www.padslakecounty.org</p>	<p>PADS Lake County, Inc. is a 501 (c)3 nonprofit organization dedicated to providing emergency shelter, permanent supportive housing, and comprehensive resources to families with children and individuals experiencing homelessness in Lake County, Illinois.</p>	<p>Christen White</p>	<p>info@padslakecounty.org</p>
<p>Prairie State Legal Services 325 West Washington Street, Suite 100 Waukegan, IL 60085 847-662-6925 and 800-942-3940 (serves Lake County) www.pslegal.org</p>	<p>Mission: The mission of Prairie State Legal Services, Inc. is to ensure equal access to justice and fair treatment under the law by providing legal advice and representation; advocacy, education, and outreach that serve to protect basic human needs and enforce or uphold rights. Prairie State Legal Services is an organization that offers free legal services for low income persons and those ages 60 and over who have serious civil legal problems and need legal help to solve them. There are 12 office locations serving 36 counties in northern Illinois. The resources page also provides references to self-help information.</p>	<p>SUSAN PERLMAN SPERLMAN@PSLEGAL.ORG</p>	

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<p>Reading Power, Inc. 736 N. Western Ave., Suite 226 Lake Forest, IL 60045 815-867-7476 www.readingpowerinc.org</p>	<p>Mission: Reading Power is a literacy tutoring program serving low-achieving children attending elementary schools. Our mission is to accelerate children's literacy learning and to develop in them a love of reading and writing. We accomplish this goal through an independent tutoring program working in partnership with schools. We believe that all children deserve to reach their intellectual potential. Reading Power serves the children of North Chicago and Zion, Illinois.</p>	<p>LISA BULZONI</p>	<p>lisa.bulzoni@readingpowerinc.org</p>
<p>Regional Office Homeless Liaison Homeless Liaisons: James Menzer- 847-924-7075 Matt Tabar- 224-580-8891</p>	<p>Coordinates services with district liaisons for school enrollment of homeless families in Lake and McHenry counties. Provides training and workshops for those dealing with homeless families as well as for homeless clients. Maintains a list of families and assists with dispute resolution.</p>	<p>MATT TABAR/JAMES MENZER</p>	<p>mtabar@lake.k12.il.us jmenzer@lake.k12.il.us</p>
<p>Safe Families for Children 855-240-6604 www.safe-families.org/</p>	<p>Safe Families for Children is a network of local agencies and churches that are committed to preventing child abuse and helping at-risk families successfully manage crisis situations. Safe Families for Children strives to meet three objectives: Child Welfare Deflection Child Abuse Prevention Family Support and Stabilization</p>		<p>info@safefamilies.net</p>

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<p>Stepping Stones Network 224-789-3054 www.steppingstonesnetwork.org</p>	<p>Mission: To educate and engage the community to prevent domestic commercial sexual exploitation and to provide comprehensive, restorative care to survivors. Vision: To create an engaged and compassionate community where sexual exploitation is not tolerated, human rights and dignity are valued, and the lives of both victims and perpetrators are being restored through Godcentered relationships. Goals: Community Engagement: Activate the community and the church by raising awareness of the reality of sex trafficking and offering specific ways to get involved. Prevention &amp; Protection: End demand for commercial sexual exploitation and protect our youth and adults from becoming victims. Restorative Services: Provide a holistic residential program for adultfemale survivors and therapeutic programs for nonviolent users of prostitution and pornography.</p>	<p>JEAN DOI/ROBYN WOODS</p>	<p>Jeand@steppingstonesnetwork.org Robynw@steppingstonesnetwork.org</p>
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<p>Teen &amp; Single Mothers Resource Center, Inc.  P.O. Box 7957  Gurnee, IL 60031 224-419-5540  Center Address:  2770 Grand Ave. Waukegan, IL 60085  www.teenandsinglemom.com</p>	<p>Teen &amp; Single Mother Resource, Inc. is a nonprofit organization that focuses on a holistic change leading to self-sufficiency and positive parental role modeling for teen and single mothers between the ages of 18-34. TSMRC provides free services to organizations, schools and social service agencies who serve single mothers that meet one or more of the following criteria: Do not have a high school diploma or GED (seeking assistance)  Have a high school diploma or GED &amp; desire assistance with college transition  Unemployed and seeking job readiness assistance  Employed but seeking a change in career and need additional assistance  Need ESL tutor assistance  Seeking home ownership assistance  Enrolled in college but need additional resources and assistance to maintain focus on degree completion  Need additional parenting skills and support services.</p>	<p>DR. MICHELE VAUGHN</p>	<p>MVAUGHN.TSMRC@GMAIL.COM</p>
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<p>UMMA Center 221 Washington Street Waukegan, IL 60085 847-336-6136 www.ummacenters.org</p>	<p>The UMMA Center is a nonprofit organization in Waukegan that aims to empower the lives of underprivileged individuals in Lake County by providing educational support and community resources. Throughout the year, they offer GED classes, computer classes (in English and Spanish), ESL classes and a food pantry- all free of charge. At different times during the year, they also run seasonal drives (clothing drive, turkey drive, book drive, etc.). They partner with organizations throughout Lake County in their Careerlink program which aims to give their current students the opportunity to learn about certain industries and place them in paid internships, offering them a chance to step out of poverty and start their career path.</p>	<p>JENNIFER CASTELLANOS</p>	<p>JENNIFER@UMMACENTERS.ORG</p>
<p>United Way of Lake County 211 330 South Greenleaf Street Gurnee IL 60031 Main: 847-775-1000 Fax: 847-775-1001 211LakeCounty.org</p>	<p>United Way of Lake County 211 is a free, confidential, 24/7 helpline operated by United Way that can guide you to local, available, and appropriate health and human service resources. Simply Call 211, Text your zip code to 898211, or Visit 211LakeCounty.org. Operators trained in crisis management will help you and/or families find the best resources to get help.</p>		<p>Deanna.Olmem@uwlakeco.org</p>

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<p>VISTA HEALTH 2615 Washington St. Waukegan, IL 60085 847-360-2000 www.vistahealth.com</p>	<p>Programs, and Emergency Psychiatric Evaluations 24 hours a day. We provide services without any geographic restrictions, and Vista's Access Team is available 24 hours a day, 7 days a week to provide comprehensive psychiatric evaluations and crisis intervention. Vista Behavioral Health is on most insurance panels, and is able to serve both Medicaid and Medicare populations.</p>		
<p>Warren Township Youth and Family Services 100 S. Greenleaf Gurnee, IL 60031 847-244-1101 (ext. *401 for Intake) www.warrentownship.net</p>	<p>Warren Township Youth and Family Services is committed to programming that supports the emotional and mental health of children, parents and families. They provide short-term, low-cost counseling services to families with school age children, and address issues such as: Depression and anxiety School avoidance Substance abuse issues Impact of separation and divorce on children Parenting and family conflicts Changes in mood or self-care Peer conflicts and social skills ADHD</p>	<p>ADAM KRIEGER</p>	<p>akrieger@warrentownship.net</p>

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<p>Willow House 2231 Lakeside Dr. Bannockburn, IL 60015 847-236-9300 www.willowhouse.org Pre-registration is required.</p>	<p>Mission: To develop and provide supportive services for children, teens, young adults, families, schools and communities who are coping with grief and the death of a loved one. Services provided are: Peer support groups School outreach program Outreach and education Holiday remembrance · Family camp Willow House is a non-profit organization dedicated to the needs of grieving children and their families. They are recognized as a leader in the field of children's grief locally and nationally. Peer support group services are provided in four locations, Arlington Heights, Chicago, Libertyville, and Bannockburn.</p>	<p>Lauren Raney</p>	<p>LaurenRaney@WillowHouse.org</p>
<p>Youth and Family Counseling (YFC) 1113 S. Milwaukee Ave., #104 Libertyville, IL 60048 Phone: 847-367-5991, ext. 13 www.counselingforall.org</p>	<p>YFC is a general, outpatient counseling center serving Lake County since 1962. Access to care is their focus and passion. YFC offers: Individual and family counseling for people of all ages and skills groups for pre-teens and teens. YFC accepts most insurance plans and offers fee subsidies for clients experiencing hardships.</p>	<p>Karin Peterson ROBERTS BRI</p>	<p>kpeterson@counselingforall.org BROBERTS@COUNSELINGFORALL.ORG</p>

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<p>Youth Conservation Corps (YCC) 1020 W Greenwood Ave. Waukegan, IL 60087 847-623-0900 www.youthconservationcorps.org/</p>	<p>Youth Conservation Corps (YCC) is a nonprofit organization that challenges youth to make a positive difference in their community. For almost four decades, their mission has been to guide and mentor young adults using education, job skills training, life skills and community service to help develop productive citizens. The YCC program is a comprehensive youth and community development program designed for 16 to 24-year-old low-income youth who have dropped out of school. The program helps people overcome barriers to success by reenrolling them in an alternative education program to obtain their GED and at the same time teaching construction and carpentry skills. To gain real work experience and give back to their communities, members build affordable housing for low-income families.</p>	<p>Karen Rios, Program Director Bill Foltz, Outreach Coordinator</p>	<p>info@youthconservationcorps.org</p>
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<p>Youth Build Program (a Youth Conservation Corps YCC program) 1812 Morrow Ave. North Chicago, IL 60064 847-473-3483 www.youthbuildlakecounty.org</p>	<p>The YCC Youth Build Program is a ten-month program designed to help young people overcome barriers to success by reenrolling them in a school program to obtain their GED or high school diploma, while at the same time teaching them life skills, job readiness, leadership development, and community involvement. YCC Youth Build members focus on preparing for the GED test, while also learning construction and carpentry skills. To gain real work experience and give back to their communities, members work to build affordable, LEED certified housing units in Waukegan. YCC Youth Build utilizes a comprehensive approach and incorporates a number of program components to help our members achieve self-sufficiency and long-term independence. These program components include:</p>		<p>info@youthbuildlakecounty.org</p>
<p>YWCA lake County 1425 Tri-State Parkway, Suite 180 Gurnee, IL 60031 847-662-4247 www.ywcalakecounty.org</p>	<p>YWCA is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all. YWCA Lake County serves over 30,000 residents annually from underserved, uninsured and low income women, children and families through 4 main programs: Women's Economic Advancement, Child Care Resource &amp; Referral, Women &amp; Girls' Health and Youth Leadership and Development.</p>	<p>Gina Copen</p>	<p>copeng@ywcalakecountyil.org</p>

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<p>Zacharias Sexual Abuse Center 4275 Old Grand Avenue Gurnee, IL 60031 847-244-1187      http: //zcenter.org</p>	<p>Provides quality, comprehensive, client-centered services to survivors of sexual assault and abuse. Services are provided in partnership with the survivor in the spirit of equality, free from judgment or oppression. Services include counseling, children's programs, parent support group, advocacy, professional training, community ed. Provides services to the community at large and to other professionals and service providers to enhance the understanding of the impact of sexual violence on everyone.</p>	<p>CHRISTINE BERRY/KYLE MALCOLM/KRISTIN JONES</p>	<p>ostueben@neiu.edu    kjones@zcenter.org</p>
<p>LGBTQ+ Center Lake County is dedicated to providing space, diverse programming, and cultural activities in an affirming, compassionate, and safe environment in the greater Lake County area. LGBTQ+ Center Lake County is dedicated to providing space, diverse programming, and cultural activities in an affirming, compassionate, and safe environment in the greater Lake County area.</p>	<p>LGBTQ+ Center Lake County is dedicated to providing space, diverse programming, and cultural activities in an affirming, compassionate, and safe environment in the greater Lake County area. Vision: to make Lake County a safe and healthy place for LGBTQIA+ people to live, work, and establish their families.</p>	<p>Niki Michele, founder/executive director</p>	<p>nikki@lgbtqcenterlakecounty.com</p>
<p>Office of Congressman Brad Schneider IL-10</p>	<p>Our office offers a number of services of assistance to residents. Find more information on available services or how to place a request for assistance below.</p>	<p>Greg Claus (bilingual outreach staffer tbd)</p>	<p>greg.claus@mail.house.gov</p>

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<p>Farmworker &amp; Landscaper Advocacy Project (FLAP) 33 N. LaSalle St.Ste. 900 Chicago, IL 60602 888-451- 3527 www.flapillinois.org</p>	<p>The Farmworker Advocacy Project's (FLAP) mission is to improve working conditions and opportunities for low-income workers and their households in these industries: cannery, farms, greenhouse, landscaping, meat, nursery, packinghouse, poultry, restaurants, and snow plowing.</p> <p>The organization carries out its mission through advocacy, community outreach and education, litigation, community legal education, information and referrals, partnering with other organizations to fight human labor trafficking, preventing family separations by helping immigrants secure dual citizenship for their children and facilitating access to cash transfers to very low-income populations. FLAP provides these services without regard to immigration status.</p>	<p>Alexandra Sossa Jacqueline H. Villanueva</p>	<p>asossa@flapillinois.org litigation@flapillinois.org</p>
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RESOURCE AGENCY LIST 2021-2022

<p>LARC (Language Access Resource Center) / DuPage Federation On Human Services Reform</p>	<p>The Language Access Resource Center (LARC) is a program of the DuPage Federation, a nonprofit organization. We have been serving our clients in the Chicagoland area since 2005. Our client base consists of hospitals, clinics, schools, human service organizations, judicial courts, law offices, and more.</p> <p>LARC:</p> <ol style="list-style-type: none"> <li>1) conducts a robust training program that teaches individuals the proper techniques, skills, and industry terms to become professional interpreters;</li> <li>2) fulfills requests for professional interpreters (in-person and video remote), telephonic interpreting services, and document translation services from local hospitals, schools, agencies, and many more;</li> <li>3) educates the community on all individuals' rights to language access from any institution that receives Federal assistance (e.g. medical care, education, and public assistance programs) at no cost to the individual needing the service.</li> </ol>	<p>Eva Rafas Program Director</p>	<p>erafas@dupagefederation.org</p>
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