

AGENDA ITEM 2

LAKE COUNTY COMMUNITY HEALTH CENTER GOVERNING COUNCIL January 26, 2017 Meeting Minutes

- 1. Call to Order:** Governing Council Vice Chairperson Lester Washington thanked everybody for coming and called the meeting to order at 12:24 p.m. at the Health Department, 3010 Grand Avenue Waukegan Board Room.

Members Present

Mary Ross-Cunningham
Robert Tarter
Lester Washington
Melissa Withem-Voss
Frederick McConico
Patricia White

Staff Present

Mark Pfister, MSES, LEHP, Interim Executive Director
Loretta Dorn, RN, MSN, CQM Director of Clinical Operations
Adam Carson, Director of Strategic Initiatives
Robert Saqueton, MD, Chief Medical Officer
Jennifer Keel, Executive Assistant to Clinical Operations
Pam Riley, Director of Finance

Members Present via Phone

Maria Elena Lara

Members Excused

Mallory Bejster

Other Staff Present

Jerry Nordstrom, MBA, Director of Business Operations
Aisya Williamson, MHSA, Associate Director
David McDermott, MPH, Grants Program Manager
Leslie Piotrowski, Communications Coordinator
Laura Schneider, Policy Analyst

- 2. Approval of Minutes:**

A. December 15, 2016 Meeting

Member White made the motion to approve the minutes from the December 15, 2016 meeting. Member Tarter seconded the motion. All in favor. None opposed. Motion carried and approved.

B. December 15, 2016 Executive Session

Member White made the motion to approve the Executive Session minutes from the December 15, 2016 meeting. Member Tarter seconded the motion. All in favor. None opposed. Motion carried and approved.

- 3. Public Comments to the Governing Council:** There were no visitors who spoke at this meeting.

- 4. Executive Director's Report:** Cancer Treatment Centers of America have donated a 16,000 sq. ft. building in Zion to the Lake County Health Department. The building is located only two buildings down from our current location in Zion. The building is in excellent condition and is currently set up like a hotel but this works to our advantage as there is a lot of plumbing for us to work with. There was a surprise unveiling party for the staff of the Zion clinic. There was a faux fire drill and had staff walk down to the new building. We will be adding Behavioral Health and Dental services to this location. The existing building will be knocked down and site will be used as overflow parking. We are working on an agreement with the church that is located between the two buildings so people can walk through their parking lot. We have announced to all staff of the LCHD, but public announcement will be made once the plans are finalized. County dollars that we were given to purchase a new building will be given back to the County to be used for other projects.

We have been looking at our OBGYNs and we have been functioning with them. We have had conversations with Condell and Vista about contracting with LCHD. Vista was very interested in working directly with us and we have since contracted our OBGYN services with Vista. 5 Vista OBGYNs will be a part of the contract. We will no longer be using Advocate for OBGYN services. The Advocate Health System is not going to accept Meridian insurance. LCHD has about 15,000 patients that have Meridian insurance and they will not be able to go to Advocate for any services. We really worked with Condell and took a lot of time to discuss with them but they informed us they did not want our patients. Member Ross-Cunningham stated she has a problem with us ending our relationship with Condell and she has a neighbor who wants to deliver at Condell not Vista. She stated we all want

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quality service. People have their own reasons for not wanting to go to Vista. I will speak to Condell myself and get the truth. The patients are people who deserve a choice. Executive Director Mark Pfister stated that We are looking out for the patient's best interests. He responded that the issue is the type of insurance that Condell accepts and if we continued, it would put our patients at risk of being out of network and having to pay out of pocket fees. We are not picking one hospital over another, it is about the privileges of our providers and in network hospitals for our patients. Member McConico stated that the services at Vista are not as good as Condell and that this reeks of racism. Strategic Initiatives Director Adam Carson responded that there are so many changes in healthcare and hospitals who want to work with us. The reality is some hospitals do not want out patients and we have to work with the hospitals that want out patients. Member White stated that she has been sick for a while and had to switch doctors from Condell providers because they were not very good to Lake Forest. Condell is not the end all be all. ED Pfister said that we are looking at what is best for our patients and in-house OBGYN was not cost effective. Managed Care and Utilization Management Coordinator stated that Condell only accepts Aetna and Blue Cross Community insurance that our patients have. ED Pfister stated that 15,000 patients that have Meridian will not be accepted by the whole Advocate Health System due to the type of insurance they have. Member Ross-Cunning have stated that as long as patients are getting good care that is what matters. ED Pfister stated that if there is any indication that the quality of service is not where we want we will bring it to the Governing Council and cancel the contract.

Lastly, we have a Mission and Vision statement and objectives meeting on February 1st from 5:30-7 pm in the Board Room. All Board of Health and Governing Council members are invited.

5. Items for Approval: The following item was presented for approval:

- A. Approval of New Governing Council Member:** The applicant has withdrawn her application at this time due to a personal matter.

- B. Approval of Committee Membership:** Chair Bejster issued her proposed committee memberships. Member Tarter stated that he should be listed under the Executive Committee since he is the last Chair of the Council.

Member Tarter made the motion to approve the committee memberships. Member Ross-Cunningham seconded the motion. All in favor. None opposed. The motion carried and approved.

- C. Approval of By-laws:** The by-laws are reviewed and approved annually. The by-laws do not have any changes except for officer name changes on the signature page.

Member White made the motion to approve the by-laws. Member Withem-Voss seconded the motion. All in favor. None opposed. The motion carried and approved.

- D. Approval of Cooperative Agreement:** The Cooperative Agreement between the Governing Council and the Board of Health is reviewed and approved annually. The only changes are the names of Chairperson of Governing Council and Executive Director. No changes to the body of agreement. This will be presented at the Board of Health meeting for review. Interim Executive Director will be changed to just Executive Director before the agreement goes to Board of Health.

Member Tarter made the motion to approve the cooperative agreement. Member Ross-Cunningham seconded the motion. All in favor. None opposed. The motion carried and approved.

6. Approval of Grants: No grants were approved at this meeting.

7. Informational Items:

- A.** Member Macrowski has sent in his resignation from the Governing Council. We all wish him well on his future endeavors.
- B.** Self-Evaluation results are included in the packet. No discussion.

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- C. Patient Centered Medical Home (PCMH) Presentation by Clinical Operations Associate Directors Aisya Williamson and Jennifer Gassman along with North Chicago Health Center Program Coordinator Leann Schmidt and North Chicago Health Center Office Manager Kamaria Singleton-Reed. The presentation went over the new PCMH model that LCHD is implementing at our North Chicago Health Center. PCMH is a patient centered, comprehensive, coordinated care using system based approach to quality and safety. Special reading series called Leaders are Readers is taking place on the 2nd Saturday of each month at the North Chicago Health Center. We had the Mayor of North Chicago, Leon Rockingham, Jr, as our first reader. If any members of the Governing Council would like to participate in Leaders are Readers, please let Leann know.
- D. CQI Update: CQI Coordinator Kristen Preihs updated the Council on the key performance indicators (KPI). These indicators look at how to improve quality of care for all patients. Health priorities areas are obesity, hypertension, and diabetes across the County. Member McConico asked what we can do to let people know dental care for adults is important? Dr. Cockey asked if member McConico wanted there to be an adult measurement? Member McConico stated yes as it is very important. CQI Coordinator Kristin Preihs stated we provide care for everyone that comes in but looking at the data shows a need with children but we do look at all ages data.

8. Chief Medical Officer's Report: Dr. Robert Saqueton discussed the items included in the Chief Medical Officer's report.

A. Approval of Healthcare Practitioner Privileging: The Personnel Committee has reviewed the credentialing and privileging of the following provider and has recommended approval from the Governing Council:

1. *Dr. Heena Desai – Psychiatrist (part-time) at Grand Ave*

Member McConico made the motion to accept the privileging of the above-mentioned provider. Member Ross-Cunningham seconded the motion. All in favor. None opposed. The motion carried and was approved.

9. Dental Director's Report: Dr. Omar Cockey 's monthly report was included in the Governing Council packet. There were no questions.

10. Director of Finance's Report: FQHC report for November 2016 and December 2016. Annual audit and single audit will happen in March. We did not anticipate the number of people that would be moved in managed care. County is reducing the amount of tax dollars that LCHD receive. They will be drawing down on the property tax dollars.

11. Reports of Committees: There was no reports at this meeting

12. Old Business: There was no old business at this meeting.

13. New Business: There was no new business at this meeting.

14. EXECUTIVE SESSION: There was no executive session at this meeting.

15. Adjournment and Next Meeting:

Member Ross-Cunningham made the motion to adjourn. Member McConico seconded the motion. All in favor. None opposed. Motion carried and approved. Meeting adjourned at 1:54 p.m.

The next Governing Council meeting will take place Thursday, February 23rd, 2017 at 12:00 noon at the Health Department Board Room. 3010 Grand Avenue, Waukegan, IL 60085.

Respectfully submitted,

Mary Ross-Cunningham, Secretary